

Zumbrota Core Return Instructions

Returning Cores to Zumbrota Drivetrain

Thank you for choosing Zumbrota Drivetrain. Please take a few minutes to review our Core return instruction below. Return your used core, in the original tote packaging provided and follow the instructions below. We will process your return and credit your deposit quickly.

Returning the Core:

1. Do not disassemble the core.
2. **Completely drain the core of all fluid.**
3. Place core in original shipping tote and include all hardware with core return.
4. Once core is ready for pick up, visit www.zumbrotadrivetrain.com/core-return and fill out the Core Return Form. When an email address is provided, a confirmation will be received once form is submitted.
5. For all residential core pickups, the customer will be contacted to arrange an estimated day and time for pickup. A Bill of Lading will be provided and will need to be presented to the driver upon arrival.
6. For all Commercial core pickups, the soonest pickup will be scheduled and no contact is made to the customer.

Contact Us

Have a question about your order or just a general inquiry?
Please contact Zumbrota at cores@zumbrotadrivetrain.com or **1-800-658-2537 ext. 145**.

