



LIMITED WARRANTY FOR REMANUFACTURED BATTERY POWER MODULES

ATK North America distributes a broad range of new and remanufactured Battery Power Modules. Our Power Modules are remanufactured exclusively for light duty non-commercial Hybrid/EV applications.

WHAT IS COVERED

ATK Remanufacturing warrants its parts to be free of defects in materials and workmanship for the warranty period indicated from the date of ATK Remanufacturing invoice PROVIDED the part was (and can be documented) installed by a Licensed Automotive Repair Facility – (LARF).

Product Type	STANDARD Warranty Terms
Remanufactured Battery Power Modules with reconditioned cells.	1-year, unlimited mileage – replacement and installation provided after diagnostics
Remanufactured Battery Power Modules with new cells.	3-years, unlimited mileage – replacement and installation provided after diagnostics
OEM Battery Power Module (Battery Pack and critical wiring is new OEM)	5-years, unlimited mileage – replacement and installation provided after diagnostics

For the remainder of this document Battery Power Modules will be referred to simply as BPM

Notwithstanding any other provision of this warranty, ATK’s sole and exclusive obligation under this **warranty is limited to, at ATK’s option and in this order; in field/in chassis to repair if possible, unit replacement if necessary, or refund the purchase price if repair or replacement is not possible.**

Your warranty begins on the date of the unit sale. Delay in unit installation will not extend the warranty term and may void the warranty – see limitations below.

SHOULD YOU NEED WARRANTY SERVICE OR ASSISTANCE

All warranty service requests will be handled by the ATK product support team at 877-777-7290. If the unit has failed, ATK will ask for verification and photo documentation of all Diagnostic Trouble Codes from all vehicle computer modules, including Powertrain Control Module, Battery Energy Control Module, Engine Control Module, Transmission Control Module, Body Control Module, and ABS Control Module.

Following the review of the information provided, the product support department will determine the cause of the failure. If the failure is caused by the product supplied by ATK, a replacement BPM will be provided at no charge to the customer. ATK will not be responsible for any towing or diagnostic expenses. Labor reimbursement is dependent upon factory inspection.

**Should the customer not have the means to diagnose the problem or retrieve trouble codes. The vehicle can be taken to a licensed repair shop or dealership. Our product support team can then work with the representatives at the repair facility.

WARRANTY SERVICE IS AVAILABLE FROM ANY LICENSED REPAIR FACILITY

To make a claim, you must provide proof of purchase from ATK or from the business which installed the part. If the failure occurred during the applicable warranty term, ATK at its option will repair the product, replace the product, or refund the purchase price once it determines that the product requires repair or replacement. For a product to be replaced, it must meet necessary diagnostic trouble codes that relate to an HV or IMA BPM failure. If replaced, ATK will require that the part be returned for factory evaluation to determine if the failure was due to parts or workmanship. ATK will schedule the pickup of the product in question and pay for transportation. Any products that are not returned to ATK to undergo inspection will not be eligible for warranty labor consideration and will carry no further warranty coverage. All repairs and/or replacements to the products must first be authorized by ATK. ATK will not pay for any unauthorized repairs. Incidental damage caused by the requested repair or by the removal of the product is not covered by the warranty.

To avoid misunderstandings which might occur between the customer and ATK/LARF, listed below are some of the causes of BPM failure that the standard warranty does not cover.

WHAT IS NOT COVERED

- Improper installations
- Replacement or refund of the equipment in which the product may be installed.
- Lost profits (sales or income) or injury to persons or property, towing charges, storage fees, substitute transportation, lodging, or unauthorized repairs.
- Products unused for an extended period. BPM's must be "cycled" to remain operational. Inactivity for a period of thirty (30) days or more may permanently damage your BPM and will not be covered under this warranty. This could apply to delayed installation or vehicle inactivity.
- Removal or damage to the warranty "seal" indicating the unit cover has been opened or removed.
- Installation or use of BPM outside of the vehicle make model or year for which it was originally designed.
- Damage to the vehicle or BPM due to accident, flood, fire, or other incidents clearly outside of normal operating conditions.
- Units installed in commercial applications.
- Unit warranty shall only cover repairs or replacements to the vehicle in which the BPM was originally installed.
- Vehicles stored for 30 days or more
- Vehicles driven less than 2,500 miles per year
- Physical damage occurring after BPM delivery
- Modifications or bypasses of vehicle systems not in line with manufacturer specifications
- Damage due to stalling engines or driving when the engine is not operating properly, indicated by, but not limited to the diagnostic trouble codes (P0A0F, P0AB9, P3190, P3191, P3193, P1196, P0101, P0102, P0505)

ADDITIONAL TERMS

- The warranty is not transferable to any other vehicle or owner except where required by law.
- The warranty becomes null and void if the vehicle is totaled in an accident or otherwise written off.
- If a BPM is found to be defective in material or workmanship during the warranty period, the BPM will be replaced free of charge following confirmation of BPM failure through diagnostic review.

PRODUCT REPLACED UNDER WARRANTY CARRIES THE REMAINDER OF THE ORIGINAL WARRANTY TERM

If you are unable to obtain satisfactory service, please contact the ATK Warranty Department, 1102 W Carrier Parkway, Grand Prairie, TX 75050. This warranty applies to vehicles registered and normally operated in the United States and Canada.

ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY AND DO NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

This warranty gives you specific legal rights. You may also have other rights which may vary from state to state and country to country.