ORACLE LIGHTING

BC-1 TROUBLESHOOTING GUIDE

Never cut or modify control unit connectors. To extend use the 4 Pin Extension Cable (ORACLE Part # 5814-504)

Control Unit

RGB Adapters

USE THE FREE ORACLE ColorSHIFT LED APP!

In the event that you are experiencing connectivity issues or no response to commands within the app, please follow these steps:

1. **Check to ensure Location Services is enabled in your smart device settings menu (refer to device specific manual)**
2. **Check to ensure your smart device is running the latest software update**
3. **Delete & re-install the ORACLE ColorSHIFT app to ensure you are running the latest version**
4. **Disconnect power from the control unit for 10 seconds then re-connect**
5. **Ensure the Bluetooth function is enabled on your smart device (Device Settings > Bluetooth) See Fig. 1**
6. **Ensure your BC1 is paired in the ORACLE ColorSHIFT app settings See Fig. 2**

If you are experiencing issues with output or color inaccuracy, please check the following:

- **Ensure your ColorSHIFT product is wired to the RGB adapters properly:**
  - **(Adapter) White – (Product) Black**
  - **(Adapter) Red – (Product) Red**
  - **(Adapter) Green – (Product) Green**
  - **(Adapter) Blue – (Product) Blue**
- **Ensure RGB adapter or Plug & Play ORACLE Product connector is plugged in properly with arrows matching See Fig. 3**

FIG. 1

FIG. 2

FIG. 3

If the issue persists, please contact your dealer or visit www.oraclelights.com/pages/contact-us to open a support case