

HOTCHKIS **HOTCHKIS** **SPORT SUSPENSION**

19419 2003-Up Neon SRT-4

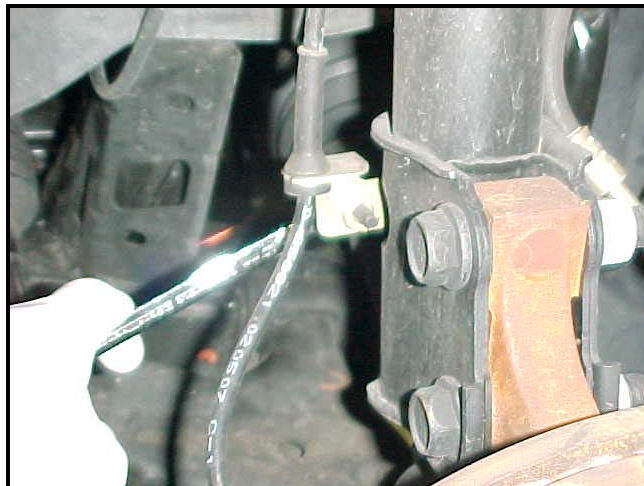


Thank you for your purchase from our line of Neon SRT-4 parts.

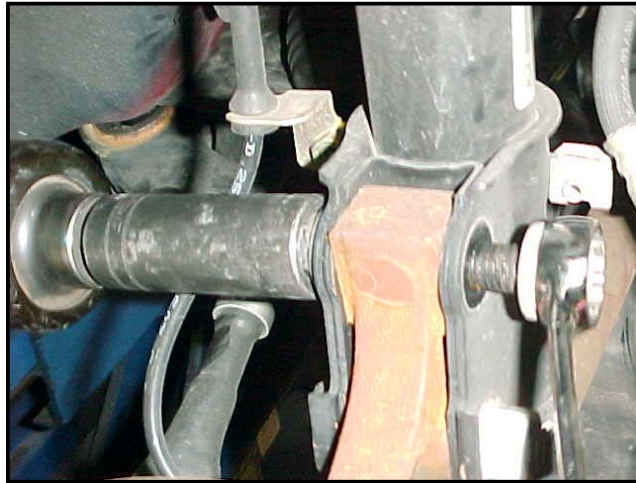
Please call us at (877) 4NO-ROLL if you have any questions regarding the service or installation of your Hotchkis products. Visit us online @ www.hotchkis.net

Installation of the Front Coil Springs

- 1F Securely block the rear wheels of the vehicle. Use a jack to lift up the front of the vehicle and support with jack stands. You should remove the front wheels at this point.
- 2F Using a 10mm combination wrench, remove the bolts that hold the ground wire and the speed sensor wire to the strut. (These are by the lower strut mount)



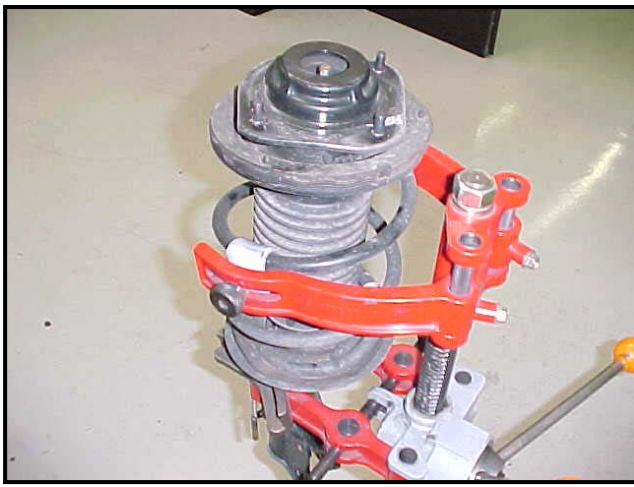
- 3F Using a 22mm socket and a 21mm combination wrench, remove the two bolts that hold the strut to the spindle. NOTE: You may have to use a mallet to knock the bolt out of the strut due to the head of the bolt being splined.



- 4F In the engine compartment, at the upper strut mount, remove the 3 bolts that hold the strut in the vehicle using a 15mm wrench. This allows the strut to be removed from the vehicle.



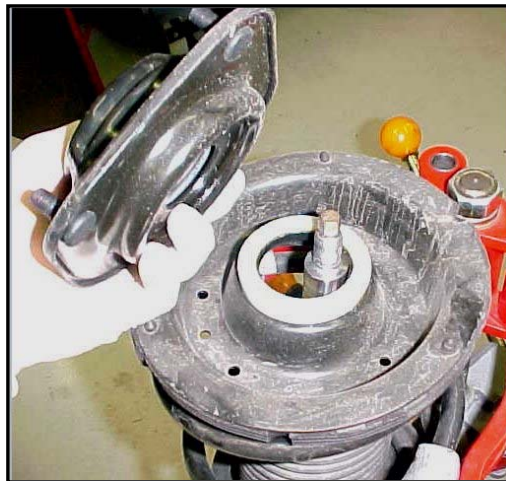
- 5F Clamp the strut assembly into a proper spring compressor. Then use white out or a paint marker to mark the proper alignment between the upper and lower spring seats.



6F Compress the spring slightly. Using a 22mm socket and an allen wrench, remove the upper strut mount nut.



7F Carefully remove the upper mount, paying attention to how the parts stack together. This is very critical to proper function of the steering.



8F Remove the factory spring from the strut and the rubber boot by unclipping it from the bottom. **Leave stock bumpstops, these will NOT be replaced.**



9F Install the new Hotchkis coil spring **19830201** in the same manner as the factory coil spring. Reinstall the boot by clipping it to the shock body, and reverse the removal steps to reassemble the front suspension.

Installation of the Rear Coil Springs

- 1R Securely block the front wheels of the vehicle. Use a jack to lift up the rear of the vehicle and support it with jack stands. You should remove the wheels at this point.
- 2R Carefully peel the ABS wire out of the clip on the lower part of the shock.



- 3R Remove the stabilizer bar end link from the bracket on the lower shock using a 14mm wrench.



- 4R Using a 15mm impact gun or wrench, along with an 18mm combination wrench, remove the two lower strut mount bolts. NOTE: the bolt has a splined head, so you will have to drive the bolt out with a mallet and wood dowel. You may choose to remove the caliper to give you better access to the bolts. If you do, use a 10mm wrench to remove the brake caliper



- 5R Inside the trunk, peel back the side/upper plastic panel near the rear seat. This will expose the upper strut mount bolts.



- 6R Using a 13mm wrench, remove the 3 bolts holding each strut in the car. Please note that these are holding the strut in the car, and the strut may fall if you don't support the lower end.



- 7R Take the strut out of the car and put it in a spring compressor. Please mark the orientation of the upper strut mount in reference to the lower. Whiteout or tape will work. Compress the spring slightly and then use a 21mm socket and an allen wrench to remove the Upper nut.



- 8R Unload the spring and carefully take off the upper mount.
- 9R Release the spring and remove it from the strut. Take note of how it sits on the strut.
- 10R Unclip the rubber boot from the shock top and remove it.
- 11R Remove the factory foam bumpstop and install the new Hotchkis polyurethane stop so it points up.



12R Reinstall the rubber boot; make sure you clip it to the top of the shock. Install the new Hotchkis spring 19930201 in the same manner as the stock coil.



14R Reinstall everything else by reversing the above disassembly procedure.

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SPORT COIL KIT

	Hotchkis P/N	Item Description	Qty. Per Kit
1	19830201	Front Coils	2
2	19930201	Rear Coils	2
3	27810210	Rear Bump Stop	2



Hotchkis Performance LLC

Return Policy & Limited Warranty

Effective January 1, 2009 all Hotchkis products must be registered to qualify for warranty at www.hotchkis.net or via the mail-in warranty card, included with the product, within 30 days of the original purchase date.

Return Policy

We want you to be completely satisfied with your Hotchkis Performance product. For products, presenting signs of shipping damage please contact the freight carrier immediately. All our products are guaranteed to be free from manufacturer's defects. If your order arrives with a manufacture defect, please contact our Customer Service Department at (562) 907-7757. You will be assigned a Returned Goods Authorization Number (RGA). The package you return must show the RGA on the outside of the package, include the original invoice and be shipped prepaid to our facility. The product has to be unused and in its original packaging materials. Exchanges or refunds made after 30 days will be subject to a 20% restocking charge. **If you purchased your Hotchkis Performance product from an authorized dealer, you are still covered by this return policy. All returns however, should be made to your dealer, not to Hotchkis Performance directly.**

Limited Warranty

Hotchkis Performance offers a Limited Warranty against defects in materials and workmanship of its products. This Warranty only applies to the original retail purchaser who retains ownership of the vehicle on which the product was originally installed. If the product is determined to be defective, Hotchkis Performance will repair, replace or refund the purchase price of the defective product at Hotchkis Performance's sole discretion, which shall fully satisfy and discharge any and all warranty claims. Any repaired or replaced product will be returned to the sender excluding the cost of freight. **Products must be registered to qualify for warranty at www.hotchkis.net or via the mail-in warranty card, included with the product, within 30 days of the original purchase date.**

Exclusions from Warranty

Items offered but not manufactured by Hotchkis Performance are warranted according to the manufacturer's terms and are not covered by this limited warranty. Hotchkis Performance shall not be responsible for any labor, removal, installation, re-installation or maintenance costs. This warranty does not cover the cosmetic finish or plating of any product or any normal wear and tear to any product including, but not limited to bushings, brackets, end-links, hardware, steering components, shocks or springs. In addition, this warranty does not apply to any products that have been:

- **Improperly installed or installed by someone other than a qualified, licensed auto mechanic experienced in the installation and removal of suspension products;**
- **Improperly serviced, misused, or modified, altered or subjected to abuse, negligence, accident or collision;**
- **Installed in any vehicle that has been modified;**
- **Installed on any vehicle that has carried loads in excess of automobile manufacturer suggested weight limits; or**
- **Installed on any vehicle that has been subject to abnormal or excessive use, including rallying, racing, or racing-type activities or off-road use.**

Limitation of Warranty

This limited warranty is the entire and only warranty for the products and may not be modified or supplemented by any other person or company in any form. Any description of the products, by anyone, is for the sole purpose of identifying them and is not part of the basis of the bargain, and does not constitute a warranty that the products will conform to that description. The statements of any salesperson do not constitute part of this limited warranty and cannot be relied upon as a warranty.

THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ANY IMPLIED WARRANTIES ARE DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW. THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGES, LOSS OF TIME OR REVENUES, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, DAMAGE TO THE VEHICLE OR COMPONENTS OF THE VEHICLE, ANY OTHER TYPE OF CONSEQUENTIAL DAMAGES, OR OTHER INCIDENTAL OR INDIRECT DAMAGES. HOTCHKIS' MAXIMUM LIABILITY UNDER THIS WARRANTY SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages and in such states the above limitations or exclusions may not apply. This limited warranty gives the purchaser specific legal rights and the purchaser may have other rights that may vary from state to state.

Technical Information

Hotchkis Performance makes every effort to ensure that you are provided with the most accurate and up-to-date technical information. However, all technical information is approximate and may vary upon application. Additional suspension components may be needed in some applications, depending upon the make, model, engine and chassis of the vehicle. Hotchkis Performance is not responsible for any consequences resulting from manufacturer's technical mid-year changes. Hotchkis Performance products should only be installed by a qualified, licensed auto mechanic experienced in the installation of such products.

Warranty Claim Procedure:

The answer to ALL the following questions should be YES before making a warranty claim:

- **Did you register the product at www.hotchkis.net or via the mail-in warranty card within 30 days of purchase?**
- **Is the product appropriate to your application?**
- **Did you carefully and thoroughly read the instructions provided along with the product?**
- **Do you have the original invoice or sales receipt?**
- **Are you the original purchaser?**
- **Was the product properly installed by a qualified, licensed auto mechanic?**
- **Has the product been installed on the original vehicle on which it was installed at all times?**
- **Is the product unmodified and clean?**
- **Is the reason for return a legitimate product defect?**

If the answer to all these questions is YES, please contact our Customer Service Department at (562) 907-7757. You will be given a Returned Goods Authorization Number (RGA) valid for 60 days. You will also be asked to ship the product prepaid to our facility. All shipments MUST be (i) prepaid, (ii) include

the original invoice or sales receipt, (iii) show the RGA on the outside of the package and (iv) include your name, address, make and model of the vehicle, and a brief description of the claimed defect, including the circumstances under which the defect occurred. If the warranty claim is deemed valid then Hotchkis will estimate shipping costs to return the repaired or replacement part and contact you for payment. Hotchkis's Limited warranty requires that any repaired or replaced product will be returned to the sender excluding the cost of freight. Warranty related inquiries should be sent to the following address:

**HOTCHKIS PERFORMANCE, LLC
C/O CUSTOMER SERVICE
12035 BURKE ST. SUITE 13
SANTA FE SPRINGS, CA 90670**

Hotchkis Performance will not accept product returns without the RGA number, receipt and the information described above. C.O.D. or collect shipments will be refused. Once the returns are received at Hotchkis Performance, we will evaluate the products, verify the sales receipt, and investigate the warranty claim. Any repaired or replaced product will be returned to the sender.

Effective January 1, 2009. This return policy and limited warranty supersedes all previous policy and warranty statements. Policies and warranties are subject to change without notice. Hotchkis Performance is not responsible for printing errors.