

BD TRANSMISSION/TORQUE CONVERTOR CORE ACCEPTANCE POLICY		
Model	Deduction	No Credit
Transmissions	<ul style="list-style-type: none"> Cracked Overdrive housings (\$100 Deduction) 68rfe Cracked Case (25% Deduction) Part disassembled (50% Deduction) Missing Transmission Shipping Crate (\$200 Deduction) Missing TC/Transmission bracket (\$50 Deduction) 	<ul style="list-style-type: none"> Cracked Case (Except 68rfe)
Torque Convertors	<ul style="list-style-type: none"> Hub and Impeller damaged. (50% Deduction) 	<ul style="list-style-type: none"> Excessive corrosion Part disassembled
Valve Bodies	<ul style="list-style-type: none"> Missing electronics (25% Deduction) 	<ul style="list-style-type: none"> Excessive corrosion Part disassembled

- All cores returned must be LIKE FOR LIKE, matching application and year.
- Cores must be from a running engine and not assembled from scrap parts.
- Cores that have been disassembled or have missing and/or damaged major components will not receive full core credit or denied.
- Damage to the core due to contamination, mishandling and/or any condition beyond normal wear will have surcharges deducted from credit or denied.
- Cores to be returned must be processed through web portal at cores.bddiesel.com and all procedures to be followed.
- Unless product has been indicated as being in the free core return freight program, any Collect or COD freight costs will be deducted from core credit amounts plus possible administration fee.
- BD shipping department can help determine the best carrier and correct warehouse location for returns as brokerage or other charges incurred from shipping to an incorrect warehouse will be deducted plus administration fee.
- Core must be returned in the original box the exchange product was shipped in. Transmission cores must be complete and in the original shipping container. All brackets supplied with the original exchange product must accompany the core.
- All cores must be sufficiently drained of fluids to prevent external leakage or container damage. FREIGHT CARRIERS WILL NOT ACCEPT LEAKY PARCELS. Any core return shipment that does not meet these requirements, is received damaged, and/or is tagged as an environment hazard (IE: fluid left in cores) will be refused or the core security charge credit will be penalized.
- Core security charge will only be refunded if core is returned within 30-days of product being put into service/ installation, 90-days after end user purchase, and/or, 18-months after dealer/distributor purchase. After which, market value of the core may be offered if core is needed by BD.
- If the product has been purchased elsewhere from BD, the core security charge credit may be issued from the original purchaser.