

REPAIR REQUEST FORM – RACER PRODUCTS

Please fill out this form completely, and send it in with your item to be repaired.

Ship your repair to: Portatree Timing Systems

Via UPS:
594 Blackstone St.
Uxbridge, MA 01569

Via US Mail:
PO Box 206
Uxbridge, MA 01569

Please describe in detail on the attached sheet the problem(s) that you are having with the item(s).

DAYTIME PHONE # _____

EMAIL _____

Shipping address:

Name _____

Company _____

Address _____

City _____

State _____ Zip _____

Check here if billing address is the same

Billing address:

Name _____

Company _____

Address _____

City _____

State _____ Zip _____

Credit Card (Fill out Credit Card section below)

MasterCard ___ Visa ___ American Express ___ Discover ___

CC# _____

Exp. Date _____ CVV # _____

Signature _____

Return Shipping Options:

Please choose your return shipping method. You will receive a tracking # via Email.

UPS Ground

UPS Orange (3 Day Air)

UPS Blue (2 Day Air)

UPS Red (1 Day Air)

US Mail Priority

US Mail Express

Return shipping cost is the responsibility of you, the customer.
Return shipping cost will be determined by box size & weight.

Check this box if you want return shipment delivered with a signature request.

IMPORTANT:

- The minimum price for any repair is \$55. Any additional parts or labor for repair will be additional.
- To avoid additional shipping and handling charges, send only the item to be repaired or tested - No Carry Cases, AC Adaptors, Hand Buttons, etc.
- Please remove batteries from unit when shipping.
- Remember to pack the unit to protect it during shipping. Insure it for replacement cost. We are not responsible for lost or damaged property in transit to us.
- Repairs can take up to 2 weeks once received at our facility. If this is an urgent repair, please tell us. Additional charges may be incurred.
- Any repair of equipment not paid for within 90 days of completion will become the property of Portatree.
- Email: info@portatree.com
Tech Dept: (508) 278-2199 Ext. 508
Sales Office: (508) 278-2189 Ext. 503

Minimum repair cost

\$55

Repairs generally charged by the hour - \$75/hr.

Please list each individual item being sent in.

Please write a detailed description of the problem(s) you're having with the item(s).